

Place and date

To

Full name and address of the seller's registered office)

Name, last name

Consumer's address

PRODUCT COMPLAINT

I hereby inform that the goods I have purchased on are defective. The defect is
The defect was found on(date). Given the above, on the basis of the Civil Code Act of 23 April 1964, I demand:

- replacement of the goods for brand new* (art. 561 § 1)
- free of charge repair of the goods* (art. 561 § 1)
- reduction of the price of the goods by the amount of GBP..... (in words:). Please return the amount to my bank account / by post to my address* (art. 560 § 1)
- I withdraw from the Agreement and ask for a refund of the price of the goods to my account* (art. 560 § 1)

Sincerely,

*cross out the unnecessary